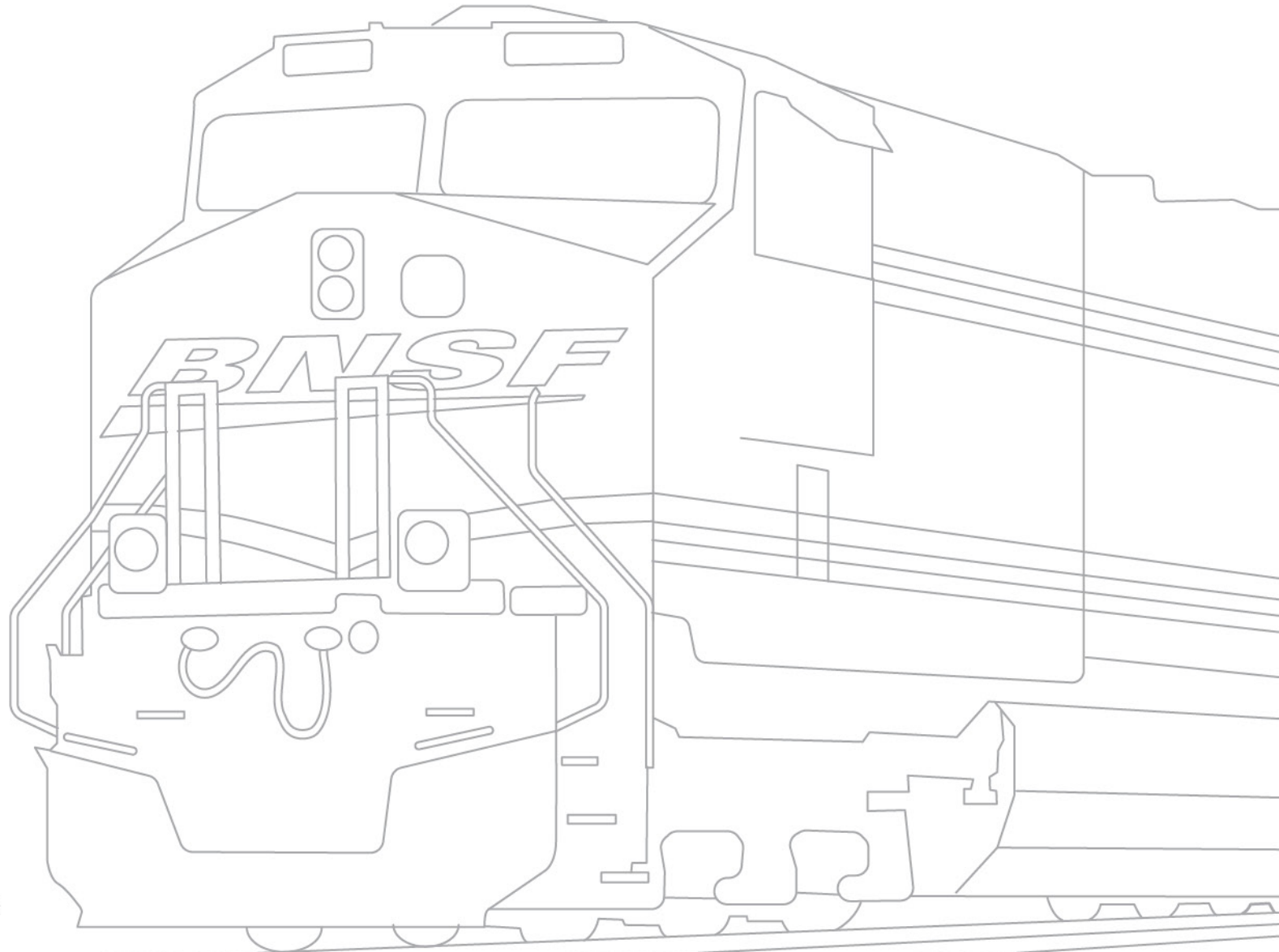




MobilePass+ on a personal device



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Log-in to the Employee Portal @ a CBT machine



Departments ▾ It's Tuesday October 22 2019 Florine, Adam D ▾

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EMPLOYEE PORTAL

Search [Advanced Search](#)

Home Company Safety Employee **Services** Training Metrics My Work Quick Links

PURCHASE & PAY

- > Purchasing & Payment Portal
- > My Approvals
- > Vehicle Fleet Resources
- > Request a Service
- > Services (SRO & Source2Pay(Coupa))
- > Capital Planning (CPAR)
- > Materials Management Launchpad
- > Materials Management Launchpad Access Request
- > Manage Vendors
- > Process Invoices
- > Corporate Travel
- > Travel & Expense (Concur)
- > Travel & Expense Dashboard (Tableau)

OTHER REQUESTS

- > Audio/Visual Meeting Space Technologies
- > Card Access Request System (CARS)
- > Contract Requests
- > Corporate Forms
- > Facility Building Requests
- > Group Meeting Requests
- > PeopleFluent Vendor Management System
- > Records Services
- > Utility Service (Add/Change/Disconnect)
- > Operation Services

REAL ESTATE & LEASING

- > Facilities Leasing
- > Inventory (PIMS tool)
- > Permits & Licensing
- > Real Estate (GIS tool)
- > Who to Contact

TECHNOLOGY SUPPORT

- > Multi Factor Authentication Support (MFA)
- > Cell Phone or Mobile Device
- > Change Your Password
- > Computers and Accessories (TechNow)
- > Employee-owned Mobile Device (EOMD)
- > Identity Manager
- > **IT Service Catalog**
- > Office 365 and Collaboration Tools
- > SharePoint Request & Support
- > User Registration Application ID Request
- > Report Lost or Stolen Equipment
- > Web Publishing
- > TechNow for Support and Services

Rail Talk: BNSF and SanMar help sports fans display team spirit

Have you redeemed your Safety Recognition Program award yet?

Protect your social media accounts from cyberattacks

Order BNSF 2019 Holiday Cards by Oct. 30

Raising rail safety awareness

Hover over the "Services" tab.

Then click on "IT Service Catalog"

BNSF IT Catalog

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Home

Need help finding what you are looking for?

Search... Search All

Browse By Category

- Citrix
- IT Help Desk**
- Application Access
- Device Requests
- EAM Inspection/Time & Expense/Work Management Support
- eServices

IT Help Desk

Application Access

Device Requests

EAM Inspection/Time & Expense/Work Management

MFA Self Service Portal

MFA Self Service

MFA Troubleshooting

IT Sustainment Support

eServices

Click on "IT Help Desk"
Then Click "MFA Self Service Portal"



MFA Self Service Portal

- HOME
- MY REQUESTS
- TEAM REQUESTS
- MY WORK
- KNOWLEDGE

MFA Support and Self-Service Options

Test My MFA | **Add MobilePass+ Token** | Request Temporary Password

Request Key Fob | Reset Key Fob PIN | Key Fob Doesn't Work

Logout

- MFA Troubleshooting
- [Support Documentation](#)
- [Smartphone Token](#)
- [Physical Token](#)

Setup Instructions

+ Add MobilePass+ Token

Click on the 'Add MobilePass+ Token' bar directly above to add a new Smartphone token.

My MFA Token Information

[Refresh Tokens](#)

	Serial	Device Name	Token Type	Creation Time
Test		iOS	MobilePASS	4/18/2019 11:31:39 PM
Delete				

Click "Add MobilePass+ Token" Tab

Then Click the green shaded bar "Add MobilePass+ Token".

MFA Support and Self-Service Options

Test My MFA	Add MobilePass+ Token	Request Temporary Password
Request Key Fob	Reset Key Fob PIN	Key Fob Doesn't Work
Logout		

MFA Troubleshooting

- [Support Documentation](#)
- [Smartphone Token](#)
- [Physical Token](#)

- HOME
- MY REQUESTS
- TEAM REQUESTS
- MY WORK
- KNOWLEDGE

Setup Instructions

Click the link below to open a new tab and complete the process. When completed, please return to this tab and refresh tokens to test

[Complete Self Enrollment](#)

Click "Complete Self Enrollment"
Open the MobilePass+ App on your Phone.

My MFA Token Information

Refresh Tokens				
	Serial	Device Name	Token Type	Creation Time
Test		iOS	MobilePASS	4/18/2019 11:31:39 PM
Delete				

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